## Warranty



Styline Door and Window Systems warrants that the hardware and components for all products will be free of all defects in material and workmanship that significantly impair their operation and proper usage. Commercial projects, e.g. condominiums and multi-family residential projects carry a limited two (2) year warranty.

Styline Door and Window Systems warrants to the original purchaser as follows:

Note: It is the responsibility of the end user to confirm the Authorized Dealer has disclosed if STYLINE merchandise provided was:

- Factory Glass Provided: Otherwise the glass and glass fit are not guaranteed.
- Factory Finished: Otherwise the finish is not guaranteed.
- Factory Fabricated: Otherwise nothing is under warranty.

## Glass:

- Insulated Glass
  - Insulated glass supplied by Styline will be free of significant obstruction within the air space (e.g. chips, scratches, fingerprints, moisture, distortion, discoloration). If glass is deemed defective, Styline will provide new glass to an authorized Dealer, free of charge for the first ten (10) years.
  - Laminated glass carries a five (5) year warranty.
  - Butt glazed units have a one (1) year warranty.
- Monolithic Glass
  - Monolithic glass will be free of significant obstruction for the life of the product
  - Butt glazed units have a one (1) year warranty

## Finishes:

- Aluminum Painted Finishes: AAMA 2605
  - Ten (10) Year Warranty with "Edge Pro", regardless of location (see care and maintenance instructions)
  - Five (5) Year Warranty, with proper maintenance, regardless of location (see care and maintenance instructions)
  - Two (2) Year Warranty if installed withing one (1) miles of salt water.
- - Five (5) Year Warranty, regardless of location (see care and maintenance instructions)
  - Three (3) Year Warranty if installed within one (1) miles of salt water.

Exclusions: Products for which STYLINE has not been paid in full. Corrosion. Installation related issues and products not maintained in accordance with the Care & Maintenance Instructions. Non-factory modifications, Pivot door closers older than 10 years. Sash balances (replaced more than once). Failures caused by structural settlement, vibration, localized heat exceeding 150 degrees, acts of nature, product abuse, harmful fumes, vapors and chemicals. Glass cracks, runs, spontaneous breakage, normal glass deflection, or any surface damage, rattling of grids between glass panes, normal tempering distortion, failure resulting from installation in high moisture areas, failure to order capillary tubes or properly close them, non-factory applied film, uniform finish fading, finish crazing at joints on lighter anodizing shades. Window glass possesses natural imperfections and is not flawless therefore Styline defers to ASTM Glass Inspection Criteria for the acceptable ranges.

Remedy: The original order number must be submitted in writing by an Authorized Dealer. Styline will determine the remedy process within 72 hours, e.g. replace or repair. F.O.B. the factory: Freight Collect. Replacement materials do not extend the time period of the original warranty. If the Authorized Dealer is no longer an active dealer or refuses to be the liaison, an Authorized Dealer must be hired. Labor and any expenses related to replace or repair product are not covered under this warranty. Claims under the warranty must be made in writing as soon as practicable after discovery of the defect and within applicable warranty period. Styline reserves the right to have any product alleged as being defective under this warranty to be inspected by a representative of Styline prior to any repair work or replacement of parts. No distributor, dealer or representative of Styline has the authority to change or modify this warranty, either orally or in writing, in any respect. The warranty obligations are deemed to be performed in the County of Ventura, State of California. The exclusive forum for any dispute between the purchaser and Styline will be the Superior Court (Ventura County).

The foregoing warranty and remedies are exclusive and are made expressly in lieu of all other warranties, expressed or implied, whether in fact or by operation of law statutory or otherwise. Styline neither assumes nor authorizes any other person or entity to assume for it any other liability in connection with the sale, installation or use of the product. In no event will Styline be liable to the purchaser for any damages including but not limited to, any direct, special incidental or consequential damages arising out of or relating to the sale, installation or use of or inability to use product or any claim by any other party.

This Limited Warranty is effective for all products manufactured by Styline after January 1, 2015

<sup>\*</sup>All glass warranties are based on units no larger than 60 square feet.